



MEMBERS 1st
FEDERAL CREDIT UNION

CYBERSECURITY

AWARENESS CHECKLIST



STAY ALERT TO FRAUD

- ☐ Be aware of rising **text, email and impersonation scams**.
- ☐ Remember: Members 1st will **only** request personal information, such as account number confirmation, if **you** initiate contact with Members 1st or request Members 1st to contact you.

PROTECT YOUR PERSONAL INFORMATION

- ☐ Use **strong, unique passwords** and update them frequently.
- ☐ Enable **two-factor authentication** for all accounts when applicable.
- ☐ Turn on **account alerts and card controls** in digital banking to monitor activity.
- ☐ Keep your **app and devices updated** with the latest security enhancements.
- ☐ Be cautious—**do not click links you did not request or reply to unknown texts/emails** asking for personal info.

IF YOU SUSPECT FRAUD

- ☐ **Act quickly**—review your account and report anything unusual.
- ☐ **Contact Members 1st immediately** for help securing your information by calling (800) 826-4314.
- ☐ **Stay calm**—our team will guide you through the next steps.

REMINDER: You are your best line of defense. Stay informed, stay cautious and know that Members 1st is here to help protect your financial well-being.

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