

Members 1st Federal Credit Union Alerts via Text Message Terms of Service

The **Members 1st Federal Credit Union Alerts** text message (SMS) program offers members the convenience of obtaining notifications relating to their accounts from the short code 61328. The SMS service will send you alerts relating to your balance, withdrawals, when checks clear and more. The following terms and conditions apply:

- If you want to receive some SMS alerts but not others, sign into Members 1st digital banking and go to “Messages,” “Additional Actions” and “Alert Subscriptions” to manage your specific alerts.
- You can cancel all SMS service at any time by texting **STOP** to the short code. After you send the SMS message **STOP** to us, we will send you an SMS message to confirm that you have been unsubscribed, after which you will no longer receive messages from us at that number. You may change your mind and decide to opt in to receive the messages again. Text **START** to the short code to resume service.
- If you are experiencing issues with the text message program, you can reply with the keyword **HELP** for more assistance, or you can get help directly by calling 800-237-7288.
- Carriers are not liable for delayed or undelivered messages.
- Message and data rates may apply, and frequency of text messages may vary. If you have any questions about your text or data plan, it is best to contact your wireless provider.

If you have any questions regarding privacy, please read our privacy policy: members1st.org/privacy-policy